HIV/HCV Linkage to Care

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HCV Program Director – Linkage to Care Team

Baltimore City Health Department STD/HIV Prevention Program
BCHD HIV/HCV Linkage To Care

- Started in 2005; HCV linkage integrated 2016
- Modeled from our existing HIV care linkage program to address the complex needs of those in our city who are burdened with these diseases
- 8 professionally trained Care Linkage Specialist, 2 Disease Reactor Coordinators, 1 Outreach Worker
- “Disease Intervention Specialist model” to record search clients, field visit homes, and probe when necessary
- Transport clients to first two appointments
- Two $5 gift cards incentives
- Includes health education, insurance assessment, partner referrals, and advocacy
Catherine E. Pugh
Mayor, Baltimore City

Leana S. Wen, M.D., M.Sc.
Commissioner of Health, Baltimore City
# HIV and HCV Linkage to Care Results, Baltimore City 02/2016-07/2018

<table>
<thead>
<tr>
<th></th>
<th>HIV</th>
<th>HCV</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2016</td>
<td>2017</td>
</tr>
<tr>
<td>Linked</td>
<td>85 (24%)</td>
<td>106 (19%)</td>
</tr>
<tr>
<td>Unable to Locate</td>
<td>143 (40%)</td>
<td>224 (39%)</td>
</tr>
<tr>
<td>Already in Care</td>
<td>32 (24%)</td>
<td>104 (18%)</td>
</tr>
<tr>
<td>Did Not Attend</td>
<td>26 (7%)</td>
<td>41 (7%)</td>
</tr>
<tr>
<td>Other**</td>
<td>149 (5%)</td>
<td>95 (17%)</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>350</strong></td>
<td><strong>570</strong></td>
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</tbody>
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*As of July 2018
**Other includes deceased, moved out of jurisdiction, and refusals

Leana S. Wen, M.D., M.Sc.
Commissioner of Health, Baltimore City
Finding Clients

• Find rate
  **HIV** – 55%
  **HCV** – 70%

• Public Internet Sources
  Maryland Judiciary Case Search
  True People Search
  Vine link
Challenges & Best Practices

**Linkage Obstacles**
- Transient population
- Insurance hurdles
- Education in the Community
- Gaining Rapport/Medical Mistrust
- Pre-existing Health Conditions
- Stigma

**Best Practices**
- In-depth record searching prior to field investigation
- Access: Same-Day Appointment Slots
- Highly Motivated Team
- Partnering with Providers
- Building rapport
- Updated surveillance reports
Community Partners

• Our BCHD Clinics
• John G. Bartlett Clinic
• University of Maryland Center for Infectious Disease
• Healthcare for the Homeless
• Jai Medical
• Total Health Care