### TABLE 22

# General ADAP Program and ADAP-Funded Insurance Program Challenges, CY2022

					Ge	General Program Challenges				
		Delays in mailed	IT/issues with					Full-pay medication	ADAP-funded insurance	Implementing provider-administered
State/Towitow	Maintenance of	enrollment	document and data	Health department	Remote work/telework of	IT/HIPAA-specific	Timely rebate payments	program pharmacy	program pharmacy	antiretrovirals for full-pay medication
State/Territory	eligibility	documentation	sharing	staff turnover	health department staff	issues	from manufacturers	network issues	network issues	program clients
Alabama	Not Challenging	Not Challenging	Not Challenging	Very Challenging	Not Applicable	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
Alaska	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
American Samoa										 Nat Applicable
Arizona	Very Challenging	Somewhat Challenging	Somewhat Challenging		Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Applicable
Arkansas	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	· · · · · · · · · · · · · · · ·	Not Applicable	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging
California	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging		Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging
Colorado	Somewhat Challenging	Very Challenging			Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Very Challenging
Connecticut Delaware	Not Challenging	Somewhat Challenging	Not Challenging Not Challenging	Very Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging
District of Columbia	Somewhat Challenging	Not Applicable Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging Not Challenging	Somewhat Challenging	Not Challenging Somewhat Challenging	Not Challenging	Not Challenging Not Applicable
Federated States of Micronesia	Somewhat Challenging		Somewhat Challenging	Not Applicable	Not Challenging		Very Challenging		Not Challenging	
Florida	Somewhat Challenging	Not Applicable	Not Applicable		Not Challenging	Not Applicable	 Very Challenging	Not Challenging		
	Not Applicable		Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Applicable
Georgia		Not Applicable	Not Challenging	Not challenging	Not Challenging	Not Challenging	Not Challenging	Not Chanenging	Not Chanenging	Not Applicable
Guam			- Somowhat Challonging		 Not Challenging			 Not Challonging	 Not Challonging	
Hawaii Idaho	Very Challenging Not Challenging	Somewhat Challenging Somewhat Challenging	Somewhat Challenging Somewhat Challenging	Very Challenging Not Challenging	Not Challenging	Somewhat Challenging Not Applicable	Somewhat Challenging Somewhat Challenging	Not Challenging Not Applicable	Not Challenging Not Applicable	Somewhat Challenging Somewhat Challenging
Illinois	Not Challenging	Not Challenging	5 5	Somewhat Challenging	Not Challenging	Not Applicable Not Challenging	Somewhat Challenging	Not Applicable Not Challenging	Not Applicable Not Challenging	Not Challenging
Indiana	Somewhat Challenging	Not Challenging Not Applicable		Somewhat Challenging	Not Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	Not Challenging	Very Challenging
	Not Challenging	Somewhat Challenging	Somewhat Challenging		Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Very Challenging
lowa Kansas	Not Challenging	Somewhat Challenging	Very Challenging		Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Not Challenging
			, , ,				<u>0</u>	<b>0</b>		
Kentucky Louisiana	Not Challenging Not Challenging	Somewhat Challenging		Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Very Challenging
Maine	Not Challenging	Not Challenging Somewhat Challenging	Somewhat Challenging Not Challenging	Very Challenging	Somewhat Challenging Not Challenging	Somewhat Challenging Not Challenging	Somewhat Challenging Not Challenging	Somewhat Challenging Not Challenging	Somewhat Challenging Somewhat Challenging	Not Challenging Not Challenging
Marshall Islands		Somewhat Ghallenging	Not Challenging	Not Applicable	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Chanenging	Not Challenging
				 Not Challonging	 Not Challenging		 Somewhat Challenging		 Not Challenging	 Not Appliable
Maryland	Very Challenging	Very Challenging	Very Challenging	Not Challenging	Not Challenging	Very Challenging Not Challenging	<u>5</u>	Not Challenging	Not Challenging	Not Applicable
Massachusetts	Somewhat Challenging Not Challenging	Somewhat Challenging Somewhat Challenging	Somewhat Challenging Not Challenging	Not Applicable Somewhat Challenging	Not Challenging Not Challenging		Not Challenging Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging Not Challenging
Michigan Minnesota	Very Challenging	Very Challenging		Somewhat Challenging	Somewhat Challenging	Not Challenging Very Challenging	Somewhat Challenging	Not Challenging Not Applicable	Not Challenging Not Challenging	Not Challenging Not Challenging
Mississippi	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Not Applicable	Somewhat Challenging	Not Applicable	Somewhat Challenging	Somewhat Challenging	Not Challenging
Missouri	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
Montana	Very Challenging	Very Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging
Nebraska	Somewhat Challenging	Somewhat Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging
Nevada	Somewhat Challenging	Somewhat Challenging	Very Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging
New Hampshire	Very Challenging	Not Challenging		Very Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Very Challenging
New Jersey	Somewhat Challenging	Somewhat Challenging	Not Challenging	, , ,	Not Challenging	Very Challenging	Not Challenging	Not Applicable	Not Applicable	Not Challenging
New Mexico	Somewhat Challenging	Not Challenging	Not Challenging	Very Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging
New York	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Applicable	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging
North Carolina	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
North Dakota	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Very Challenging
Northern Mariana Islands										
Ohio	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
Oklahoma	Somewhat Challenging	Not Applicable			Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Very Challenging	Very Challenging
Oregon	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
Pennsylvania	Not Challenging	Not Challenging			Not Challenging	Not Challenging	Very Challenging	Not Challenging	Not Challenging	Very Challenging
Puerto Rico	Somewhat Challenging	Not Applicable	Not Challenging	Not Challenging	Not Applicable	Not Challenging	Somewhat Challenging	Not Applicable	Not Challenging	Not Challenging
Republic of Palau		-	-							
Rhode Island	Somewhat Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
South Carolina	Not Challenging	Not Challenging		Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging
South Dakota	Somewhat Challenging	Somewhat Challenging	Not Challenging	Very Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
Tennessee	Not Challenging	Very Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Very Challenging	Not Challenging
Texas	Very Challenging	Very Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging
Utah	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Very Challenging
Vermont	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
Virgin Islands (U.S.)										
Virginia	Somewhat Challenging	Not Applicable	Not Applicable	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging
Washington	Somewhat Challenging	Not Challenging	Somewhat Challenging		Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
West Virginia										
Wisconsin	Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Very Challenging	Not Challenging	Not Challenging	Very Challenging
Wyoming	Not Challenging	Not Applicable		Somewhat Challenging	5.5	Somewhat Challenging	Very Challenging	Not Applicable	Somewhat Challenging	Somewhat Challenging
		11		34	10		27	12	16	

Note: 51 state/territorial ADAPs reported data. American Samoa, Federated States of Micronesia, Guam, Marshall Islands, Northern Mariana Islands, Republic of Palau, Virgin Islands (U.S.), and West Virginia did not respond. A dash (--) indicates the state/territorial ADAP did not report data.

### TABLE 22 (CONTINUED)

# General ADAP Program and ADAP-Funded Insurance Program Challenges, CY2022

	General	Program Challenges		Insurance Program Challenges						
	Implementing cost-sharing assistance for	Coordination with other 340B		Fewer ACA plans	Access to HHS Guidelines-			High copayments or		
State/Territory	provider-administered antiretrovirals for ADAP-funded insurance program clients	covered entities regarding 340B rebates and program income	Other	offered in 2022 than in 2021	recommended regimens, including all recommended single-tablet regimens	Client churn to new plans or programs	Decreased availability in patient navigators	coinsurance for HIV medications	Mail order or specialty pharmacy limitations	
Alabama	Not Challenging	Not Challenging	Not Applicable	Not Applicable	Not Challenging	Not Applicable	Very Challenging	Not Challenging	Not Challenging	
Alaska	Not Challenging	Not Challenging	Not Applicable	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	
American Samoa			-			-	-	-	-	
Arizona	Not Applicable	Somewhat Challenging	Not Applicable	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	
Arkansas	Somewhat Challenging	Not Challenging	Not Applicable	Somewhat Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	
California	Somewhat Challenging	Somewhat Challenging	Not Applicable	Not Applicable	Not Applicable	Somewhat Challenging	Not Applicable	Not Challenging	Somewhat Challenging	
Colorado	Very Challenging	Very Challenging	Not Applicable	Very Challenging	Not Challenging	Very Challenging	Very Challenging	Not Challenging	Very Challenging	
Connecticut	Somewhat Challenging	Somewhat Challenging	Not Applicable	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	
Delaware	Not Challenging	Somewhat Challenging	Not Applicable	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	
District of Columbia	Not Applicable	Not Applicable	Not Applicable	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Very Challenging	Not Challenging	
Federated States of Micronesia					-	-		-		
Florida	Somewhat Challenging	Not Applicable	Not Applicable	Not Applicable	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	
Georgia	Not Applicable	Not Applicable	Not Applicable	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Applicable	
Guam	-	-			-			-	-	
Hawaii	Somewhat Challenging	Somewhat Challenging	Not Applicable	Not Applicable	Not Challenging	Somewhat Challenging	Not Applicable	Somewhat Challenging	Somewhat Challenging	
Idaho	Not Challenging	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	
Illinois Indiana	Not Challenging Very Challenging	Not Challenging	Not Applicable	Not Challenging	Not Challenging Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	
lowa	Very Challenging	Very Challenging Not Challenging	Not Challenging Not Applicable	Not Challenging Not Challenging	Not Challenging	Very Challenging Not Challenging	Somewhat Challenging Not Challenging	Very Challenging Very Challenging	Not Challenging Very Challenging	
Kansas	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	
Kentucky	Very Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	
Louisiana	Not Challenging	Not Applicable	Not Applicable	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	
Maine	Somewhat Challenging	Not Challenging	Not Applicable	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	
Marshall Islands	-	-			-	-	-	-	-	
Maryland	Not Applicable	Not Applicable	Very Challenging <sup>1</sup>	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	
Massachusetts	Somewhat Challenging	Not Challenging	Not Applicable	Somewhat Challenging	Not Applicable	Very Challenging	Somewhat Challenging	Very Challenging	Very Challenging	
Michigan	Not Challenging	Somewhat Challenging	Not Applicable	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	
Minnesota	Not Challenging	Very Challenging	Not Applicable	Not Applicable	Not Challenging	Somewhat Challenging	Not Applicable	Somewhat Challenging	Somewhat Challenging	
Mississippi	Somewhat Challenging	Not Challenging	Not Applicable	Somewhat Challenging	Not Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Very Challenging	
Missouri	Not Challenging	Somewhat Challenging	Not Applicable	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Applicable	Somewhat Challenging	Not Challenging	
Montana	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging <sup>2</sup>	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	
Nebraska	Not Challenging	Somewhat Challenging	Not Applicable	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	
Nevada	Somewhat Challenging	Very Challenging	Not Applicable	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	
New Hampshire	Very Challenging	Somewhat Challenging	Not Applicable	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	
New Jersey	Very Challenging	Somewhat Challenging	Not Applicable	Not Applicable	Not Applicable	Somewhat Challenging	Not Applicable	Very Challenging	Not Applicable	
New Mexico	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	
New York	Somewhat Challenging	Somewhat Challenging	Not Applicable	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	
North Carolina North Dakota	Not Challenging Very Challenging	Not Applicable	Not Applicable	Somewhat Challenging Not Challenging	Not Challenging Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	
Northern Mariana Islands		Not Applicable	Not Applicable	Not challenging	Not Chanenging	Very Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	
Ohio	Not Challenging	Not Challenging	Not Applicable	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	
Oklahoma	Somewhat Challenging	Somewhat Challenging	Not Applicable	Not Applicable	Not Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Very Challenging	
Oregon	Not Challenging	Not Challenging	Not Applicable	Not Challenging	Not Challenging	Not Challenging	Not Applicable	Not Challenging	Not Challenging	
Pennsylvania	Very Challenging	Not Challenging	Not Applicable	Not Challenging	Not Challenging	Not Challenging	Not Applicable	Not Challenging	Not Challenging	
Puerto Rico	Not Challenging	Not Challenging	Not Applicable	Not Applicable	Not Challenging	Somewhat Challenging	Not Applicable	Somewhat Challenging	Not Applicable	
Republic of Palau				-	-	-		_	-	
Rhode Island	Not Challenging	Not Challenging	Not Applicable	Somewhat Challenging	Not Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	
South Carolina	Not Applicable	Not Challenging	Not Applicable	Not Challenging	Not Challenging	Somewhat Challenging	Not Applicable	Somewhat Challenging	Somewhat Challenging	
South Dakota	Not Challenging	Not Applicable	Not Applicable	Very Challenging	Not Challenging	Not Challenging	Not Challenging	Very Challenging	Somewhat Challenging	
Tennessee	Very Challenging	Very Challenging	Not Applicable	Not Challenging	Not Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	
Texas	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Challenging	Very Challenging	Not Applicable	Not Applicable	Very Challenging	
Utah	Somewhat Challenging	Somewhat Challenging	Not Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	
Vermont	Not Challenging	Not Challenging	Not Applicable	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	
Virgin Islands (U.S.)			-	-	-	-	-	-	-	
Virginia	Not Applicable	Not Challenging	Very Challenging	Not Applicable	Not Challenging	Somewhat Challenging	Not Applicable	Not Challenging	Not Challenging	
Washington	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Very Challenging	Not Challenging	
West Virginia	-	-		-	-	-	-	-	-	
Wisconsin	Somewhat Challenging	Somewhat Challenging	Not Applicable	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	
Wyoming	Somewhat Challenging	Not Applicable	Not Applicable	Not Challenging	Not Challenging	Not Challenging	Not Applicable	Not Challenging	Somewhat Challenging	
TOTAL	24	22	3	13	3	33	19	28	29	

<sup>1</sup> Maryland reported experiencing a network outage that impacted the delivery of services to clients and other stakeholders for approximately 7 months. <sup>2</sup> Virginia reported high staff vacancy rates & reliance on contractual staff.

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#### TABLE 22 (CONTINUED)

## **General ADAP Program and ADAP-Funded Insurance Program Challenges, CY2022**

	Insurance Program Challenges										
State/Territory	Narrow provider networks that do not include RWHAP providers	Restrictions on special enrollment period (SEP) eligibilityadvance tax credits	Tax reconciliation for clients receiving advance tax credits	Timely and efficient premium payments to plans on behalf of clients							
Alabama	Not Challenging	Not Challenging	Not Applicable	Not Challenging	Not A						
Alaska	Not Challenging	Not Challenging	Very Challenging	Somewhat Challenging	Not A						
American Samoa				-							
Arizona	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Cl						
Arkansas	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not A						
California	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not A						
Colorado	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Cl						
Connecticut	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not A						
Delaware	Very Challenging	Not Challenging	Not Challenging	Not Challenging	Not A						
District of Columbia	Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not A						
Federated States of Micronesia											
Florida	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not A						
Georgia	Not Challenging	Not Challenging	Not Applicable	Not Challenging	Not A						
Guam					1017						
Hawaii	Somewhat Challenging	Not Challenging	Very Challenging	Somewhat Challenging	Not A						
Idaho	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not A						
Illinois	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not A						
Indiana	Not Challenging	Not Challenging	Not Applicable	Very Challenging	Not Cl						
lowa	Not Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	Not A						
Kansas	Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Cl						
Kentucky	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Cl						
Louisiana	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not A						
Maine	Not Challenging	Very Challenging	Very Challenging	Not Challenging	Not A						
Marshall Islands		-	-								
Maryland	Not Challenging	Not Challenging	Very Challenging	Very Challenging	Very Ch						
Massachusetts	Very Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Very Ch						
Michigan	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not A						
Minnesota	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not A						
Mississippi	Somewhat Challenging	Not Challenging	Somewhat Challenging	Very Challenging	Not A						
Missouri	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not A						
Montana	Very Challenging	Very Challenging	Somewhat Challenging	Very Challenging	Not A						
Nebraska	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not A						
Nevada	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not A						
New Hampshire	Very Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not A						
•					Not A						
New Jersey	Not Applicable	Not Applicable	Somewhat Challenging	Very Challenging							
New Mexico	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Cl						
New York	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not A						
North Carolina	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not A						
North Dakota	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not A						
Northern Mariana Islands		-	-								
Ohio	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not A						
Oklahoma	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not A						
Oregon	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not A						
Pennsylvania	Not Challenging	Not Challenging	Not Applicable	Not Challenging	Not A						
Puerto Rico	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not A						
Republic of Palau			-								
Rhode Island	Not Applicable	Not Challenging	Somewhat Challenging	Not Challenging	Not A						
South Carolina	Not Challenging	Not Challenging	Not Applicable	Somewhat Challenging	Not A						
South Dakota	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not A						
Tennessee	Somewhat Challenging	Somewhat Challenging	Very Challenging	Very Challenging	Not A						
Texas	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not A						
Utah	Very Challenging	Not Applicable Not Challenging	Not Applicable	Not Applicable	Not Cl						
Vermont	Very Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Cl						
	very challenging	inot challenging	somewhat challenging	somewhat onalienging	NOL CI						
Virgin Islands (U.S.)					<b>k</b> 1 · ·						
Virginia	Not Challenging	Not Applicable	Not Applicable	Not Challenging	Not A						
Washington	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Cl						
West Virginia			-								
Wisconsin	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not A						
			Very Challenging	Not Challenging	Nati						
Wyoming	Not Challenging	Very Challenging	very challenging	Not Chanenging	Not A						

#### Other

ot Applicable ot Applicable

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ot Applicable ot Applicable

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Challenging<sup>1</sup> Challenging<sup>3</sup> ot Applicable ot Applicable

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<sup>1</sup> Maryland reported experiencing a network outage that impacted the delivery of services to clients and other stakeholders for approximately 7 months.

<sup>2</sup> Virginia reported high staff vacancy rates & reliance on contractual staff.

<sup>3</sup> Massachusetts reported that delayed premium information resulted in delays and termination of coverage.