## AIDS Drug Assistance Program (ADAP) Considerations for the 2022 Plan Year

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#### **Presentation Overview**

- Open Enrollment Period updates
- Marketplace re-enrollment
- Addressing churn and maintaining access
- Medicaid eligibility during and after COVID-19
- Medicaid and Marketplace policy updates
- Preparing for Open Enrollment
- ACE TA Center updates



# Open Enrollment Period Updates



## Extended Open Enrollment Period (OEP)

Beginning with the 2022 plan year, Open Enrollment in healthcare.gov will run from November 1 through January 15!

# Must enroll by December 15 for coverage to begin on January 1.

^ Exceptions: MA and RI (December 23<sup>rd</sup>)



https://media.giphy.com/media/2alKkyRFPKRSU/giphy.gif?cid=ecf05e47dhfeutir914sofli51m5polfkmwtx5xgckmnul33&rid=giphy.gif&ct=g



#### New State-Based Marketplaces in 2022







Kentucky Health Benefit Exchange, <a href="https://khbe.ky.gov/">https://khbe.ky.gov/</a>

BeWellnm, https://www.bewellnm.com/

CoverME, <a href="https://www.coverme.gov/">https://www.coverme.gov/</a>



#### Open Enrollment Periods in SBMs

State-based Marketplaces (SBMs) may have shorter or longer Open Enrollment Period, but must run through <u>at least December 15</u>.

<mark>CA:</mark> Jan. 31*
CO: Jan. 15*
<mark>CT: Dec. 15</mark>
DC: Jan. 31*
<mark>ID: Dec. 15</mark>
KY: Jan. 15

ME: Jan. 15 MD: Dec. 15

<mark>MA:</mark> Jan. 23

MN: Jan. 15

NV: Jan. 15

<mark>NJ:</mark> Jan. 31

NM: Jan. 15 NY: Jan. 31

PA: Jan. 15

<mark>RI:</mark> Jan. 31

VT: Jan. 15

WA: Jan. 15

\* Permanent extension

## Still Need Coverage for 2021?

A few states still allow clients to enroll in 2021 coverage without a qualifying life event:

- California: through end of 2021
- Connecticut: through October 31
- District of Columbia: through "end of pandemic"
- New Jersey: through November 30
- New York: through end of 2021
- Vermont: through October 31



# Marketplace Re-Enrollment



#### Marketplace Re-Enrollment

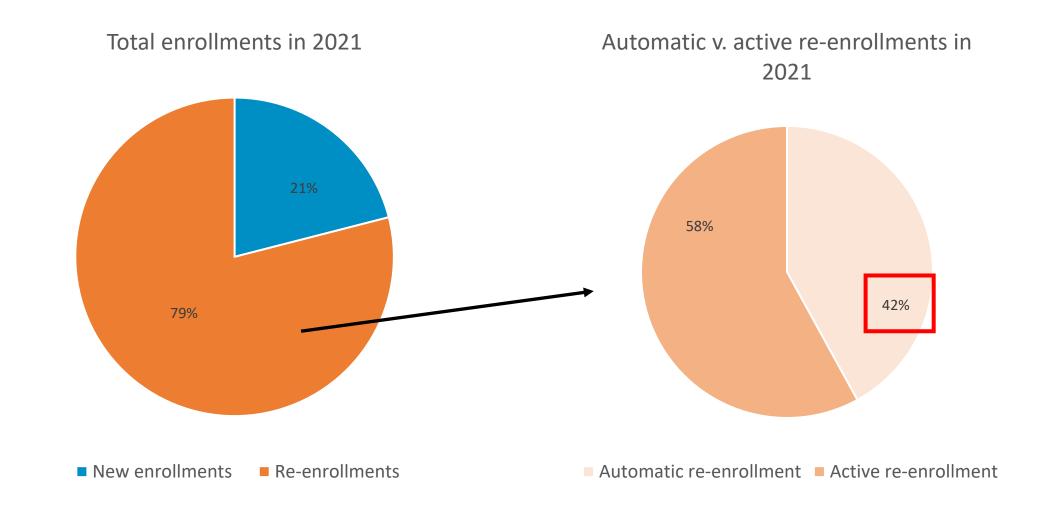
Clients who have Marketplace coverage as of the beginning of Open Enrollment may re-enroll in two ways:

Active re-enrollment: Client returns to Marketplace by December 15 and actively selects a plan

Automatic re-enrollment: Client takes no action by December 15, reenrollment is automatic



#### 2021 Re-Enrollment by the Numbers



Kaiser Family Foundation, Marketplace Plan Selections by Enrollment Type, https://www.kff.org/health-reform/state-indicator/marketplace-plan-selections-by-enrollment-type



## What is Automatic/Passive Re-Enrollment?

- Most clients will be eligible for automatic re-enrollment

   Exception: Medicare-eligible clients <u>and</u> their household members
- Marketplace will choose a plan for you on December 16
  - First option: Same plan with same issuer
  - o Second option: Similar plan with same issuer
  - Third option: Similar plan with different issuer
- Advance Premium Tax Credits (APTCs)/Cost Sharing Reductions (CSRs) automatically renewed or discontinued
  - Based on most recent available income data: IRS, previous Marketplace applications



#### APTC/CSR Auto-Redetermination

Some clients who automatically re-enroll are <u>not eligible</u> for automatic redetermination of APTC/CSRs.

Did not authorize Marketplace to pull tax data

1. Do you agree to allow the Marketplace to use income data, including information from tax returns,		
for the next 5 years? 🔾 Yes 🔿 No		
To make it easier to determine your eligibility for help paying for coverage in future years, you can agree to allow the Marketplace to use updated income data,		
including information from tax returns. The Marketplace will send a notice and let you make any changes. The Marketplace will check to make sure you're still		
eligible, and may have to ask you to confirm that your income still qualifies. You can opt out at any time.		
If no, automatically update my information for the next: 05 years 04 years 03 years 02 years 01 year		
O Don't use my tax data to renew my eligibility for help paying for health coverage (selecting this option may impact your ability to get help paying for		
coverage at renewal.)		

Centers for Medicare & Medicaid Services, Application forms for individuals and families, https://marketplace.cms.gov/applications-and-forms/individuals-and-families-forms



#### APTC/CSR Auto-Redetermination

Some clients who automatically re-enroll are <u>not eligible</u> for automatic redetermination of APTC/CSRs.

- Did not authorize Marketplace to pull tax data
- 2020 income data shows >500% FPL
- Automatically re-enrolled in 2020 and 2021, made no updates to application in those years, and IRS does not have income information for those years
- [Failed to reconcile APTCs on 2020 taxes] → suspended for 2022

States that do not use healthcare.gov may establish their own processes.



#### Why Choose Active Re-Enrollment?

#### Encourage clients to actively re-enroll every year by December 15.

- Limited ability to change plans after Open Enrollment Period
- Get the most accurate APTC/CSRs
- Explore new insurers or plans that were not available last year
- Switching plans after auto-enrollment may delay coverage start date
- Risk of disenrollment for entire household if one person becomes eligible for Medicare
  - Note: SEP is available for non-Medicare eligible family members who lose coverage



#### American Rescue Plan Act (ARPA)

American Rescue Plan Act of 2021 (signed into law March 2021)

Eliminates 400% FPL income cap on tax credit eligibility (2021, 2022)

Increases tax credits for clients who are already eligible (2021, 2022)

 Clients with incomes 100-150% FPL will have a zero-premium Silver option



# Addressing Churn and Maintaining Access



Special Enrollment Periods (SEPs). Clients may change plans or enroll in coverage outside of the annual Open Enrollment Period if they experience a "qualifying life event."

- Must enroll within 60 days after the qualifying life event
   Some SEPs are available 60 days prior to event
- <u>Most</u> SEPs limit switching plans to same metal level (e.g., gold to gold)
- <u>Most</u> SEPs require plan selection by 15<sup>th</sup> of the month for coverage to start the next month



#### SEPs to Know During COVID-19 Pandemic

- Loss of job-based coverage
- Change in COBRA costs
- Job-based coverage premium (for employee only) costs more than 9.78% of income
- Newly eligible for APTC/CSR due to drop in income or receiving unemployment
- Moving out of Medicaid gap (non-expansion states only)
- Permanent move to a new coverage area
- Missed SEP deadline due to COVID-19 ("FEMA SEP")



## Loss of Employer Coverage and COBRA

- Even if COBRA is available, clients may enroll in Marketplace coverage through an SEP within 60 days of losing their pre-COBRA coverage
- Voluntary termination of COBRA more than 60 days after losing pre-COBRA coverage does not trigger a new SEP
- However, clients may be eligible for an SEP if their COBRA costs change because employer or government contributions have ended



#### New SEP: "Low-Income" SEP

#### New year-round SEP for low-income clients

Old Rule	New Rule
Clients must experience a qualifying life event to be eligible for an SEP	Anyone with income below 150% FPL can enroll or switch plans once per month, but only if eligible for maximal APTCs*

- \*Only available during periods when Congress sets premium contribution to zero percent – this is the case in 2022 under ARPA
- Available only through Marketplace (not off-Marketplace)
- Optional for state-based Marketplaces
- If switching plans, must stay at same metal level
- Must be otherwise eligible for APTCs



#### New SEP: "Low-Income" SEP

#### New year-round SEP for low-income clients

Old Rule	New Rule
Clients must experience a qualifying life event to be eligible for an SEP	Anyone with income below 150% FPL can enroll or switch plans once per month, but only if eligible for maximal APTCs*

- Estimated to extend coverage to 1.3 million uninsured
- Provides additional time to enroll for clients who lose Medicaid
- Opportunity to increase enrollment among hard-to-reach communities



## Addressing Churn and Maintaining Access

- Screen clients who lose employer coverage for Medicaid, Medicare, or Marketplace eligibility
- Caution clients against non-traditional, non-ACA compliant products
  - E.g., short-term limited duration insurance
- Ensure clients are not terminated from Medicaid
  - Help clients reinstate coverage if terminated after March 18, 2020
  - Make sure clients complete redetermination

#### ADAP financial forecasting

- Upticks in full-pay program enrollment
- Shifts in ADAP-funded insurance program rebate generation



## Medicaid Eligibility After the COVID-19 Public Health Emergency (PHE)



## Medicaid Eligibility Timeline After PHE

- 3 months after end of PHE: states must complete pending applications received during PHE
- 4 months after end of PHE: states must resume timely eligibility determinations for all applications
- 12 months after end of PHE: states must complete pending postenrollment verifications, redeterminations based on changes in circumstances, and renewals

State Medicaid agency must develop operational plan for how it will process pending actions within CMS timeframes.



#### Medicaid Repeat Redeterminations

- States were prohibited from disenrolling clients during PHE
- Clients were not disenrolled if, during the PHE:
  - They completed redetermination and were found ineligible
  - They failed to respond to a request for information

State must complete another redetermination after end of PHE before disenrolling these clients.

States must check existing data sources before requesting documentation from client.



# Other Policy Updates



#### New Marketplace Regulations

- Eliminate Marketplace enrollment through private entities outside Marketplace website
- Eliminate separate premium bills for plans with abortion coverage
- Strengthen standards for Section 1332 State Innovation Waivers
- Extend annual Open Enrollment Period: November 1 January 15
- Reinstate Navigator requirements to provide certain types of postenrollment assistance



#### Medicaid Work Requirements

- CMS has withdrawn prior approval of work requirements in: AZ, AR\*, IN, MI\*, NH\*, OH, SC, UT, WI (9)
- State has withdrawn work requirements: AL, KY\*, ME, NE, VA (5)
- State has postponed implementation: GA, KS (2)
- Work requirements still pending approval: ID, MS, MT, OK, SD, TN (6)

\* Work requirements previously invalidated by federal court (4)



## Preparing for Open Enrollment



#### Insurance Cost-Effectiveness

- Insurance cost-effectiveness is assessed at the aggregate program level, not the individual plan level
  - Is the average cost per client for all insured clients lower than the average cost per client of all full pay clients?
- Less expensive insured clients (Medicare Part D, younger clients with lower premiums) can offset higher expenditures for other insured clients

See: <u>HRSA/HAB PCN 18-01</u>, consolidating several previous policy notices related to insurance purchase.



#### Insurance Cost-Effectiveness

- Consider the net costs of both insurance and drug purchase, inclusive of discounts and rebates
  - If anticipated rebates exceed the cost of the insurance, plan is clearly costeffective
- If you include discounts in your drug cost estimate, need to include rebates in your insurance cost estimate
- ADAP Cost-Effectiveness tool estimates rebates relative to the premium and cost-sharing payments



## ADAP/Part B Considerations for OE

- Continue flexible application and recertification policies that have helped individuals enroll remotely (e.g., virtual signatures, remote attestation)
- Prepare enrollment workforce early to put in place remote enrollment plans
- Assess cost-effectiveness of plans and rebate generation impact

#### Before, during, and after OE:

- Continue assessing client eligibility for different coverage programs as financial circumstances change during pandemic
- Monitor state and federal policies affective coverage and access during pandemic



#### Resources

Dori Molozanov: <u>dmolozanov@nastad.org</u>

- NASTAD <u>COVID-19 Updates & Resources</u>
- COVID-19 resources in NASTAD's OnTAP Resource Bank
  - Share materials from your state via email directly to Mahelet Kebede (<u>mkebede@NASTAD.org</u>)
- Health Reform Beyond the Basics <u>American Rescue Plan Act FAQs</u>
- Health Reform Beyond the Basics <u>Special Enrollment Period Reference</u> <u>Charts</u>
- CMS From Marketplace to Medicare
- Georgetown Center on Health Insurance Reforms Navigator Resource Guide
- HRSA/HAB COVID-19 Frequently Asked Questions
- ACE TA Center <u>Resources</u>







#### Engage, enroll, and retain

clients in health coverage (e.g., Marketplace and other private health insurance, Medicare, Medicaid).



# Communicate with Ryan White HIV/AIDS Program (RWHAP) clients

about how to stay enrolled and use health coverage to improve health care access, including through the use of Treatment as Prevention principles.



#### Improve the clarity

of their communication around health care access and health insurance.



- RWHAP program staff, including case managers
- RWHAP organizations (leaders and managers)
- RWHAP clients
- Navigators and other in-person assisters that help enroll RWHAP clients

Training resources for direct service providers



# **Health Insurance Literacy Basics**

### **On-Demand Module**



Health Insurance Literacy Training Module	■ Lesson 2 of 20 Key Terms in this Section
<ul> <li>Introduction</li> <li>HEALTH LITERACY AND HEALTH INSURANCE LITERACY</li> </ul>	• Health insurance literacy: The degree to which individuals have the knowledge, ability, and confidence to find and evaluate information about health plans, select the best plan for their own (or their family's) financial and health circumstances, and use the plan once enrolled.
<ul> <li>Key Terms in this Section</li> <li>Health Insurance Literacy and Health Literacy</li> </ul>	• <b>Personal health literacy:</b> The degree to which individuals have the ability to find, understand, and use information and services to inform health-related decisions and actions for themselves and others.
The Teachback Technique	Organizational health literacy: The degree to which

### **Preparing for Marketplace Open Enrollment**

### **On-Demand Module**

Preparing for Open Enrollment On-Demand Module

Preparing for Marketplace Open Enrollment (November 1 - January 15)	Conduct staff training (July- August)
11% COMPLETE	Conduct staff training and build enrollment staff capacity
<ul> <li>Navigation tutorial</li> <li>PREPARE YOUR ORGANIZATION</li> </ul>	<ul> <li>During Open Enrollment, staff will work directly with clients</li> <li>who may have questions and concerns about health insurance,</li> <li>plan options, and the enrollment process.</li> </ul>
Assess staff workload (July- August)	O

# Understanding Premium Tax Credits and Cost Sharing Reductions

### **On-Demand Module**

<u>Understanding Premium Tax</u> <u>Credits and Cost-Sharing</u> Reductions On-Demand Module

Q =	
Understanding	Lesson 3 of 11
Premium Tax	Premium tax credits (PTCs)
Credits and Cost	r remain tax creates (r res)
Sharing	
Reductions	
18% COMPLETE	
	Premium tax credits
Navigation Tutorial	Premiums are the amount a person pays each month for their health
	insurance. Premiums can be financially burdensome, however, there are
► WELCOME	ways to help reduce these costs.
▼ PREMIUM TASK CREDITS & COST	
SHARING REDUCTIONS	A premium tax credit (PTC) is a tax credit to lower the cost of insurance
Premium tax credits (PTCs)	premiums for health coverage purchased through the Health Insurance
	Marketplace.
Cost sharing reductions (CSRs)	• PTCs are available to clients with annual household incomes
	between 100-400% of the Federal Poverty Level (FPL).
$\equiv$ How to apply for a PTC or CSR $\bigcirc$	
	• The amount of PTC a person will receive is calculated
	automatically by the Marketplace based on their income and the
▼ HOW RWHAP CAN HELP	cost of the second-lowest priced Marketplace plan in the Silver

### ACE TA Center Marketplace resources for staff

### targethiv.org/ace/marketplace

TargetHIV

CALENDAR

R LIBRARY

COMMUNITY

HELP

### Marketplace Coverage

NEWS

The following tools and resources are intended to guide RWHAP managers, staff, and enrollment assisters as they engage, support, and enroll RWHAP clients in Marketplace health coverage.

### **Basics and Eligibility**

#### Health Insurance Literacy Basics

This resource is a self-paced, interactive course designed to build the health insurance literacy of RWHAP program staff. Participants will learn how to: define health insurance literacy, use key health insurance terms correctly in conversations with clients, help clients understand their health coverage options, and help clients use and keep their health coverage.

• Plain Language Glossary The Plain Language Glossary is a quick guide to common ACCESS, CARE, & ENGAGEMENT TA CENTER

ACE TA Center Home

**Health Coverage Basics** 

**Tools and Resources** 

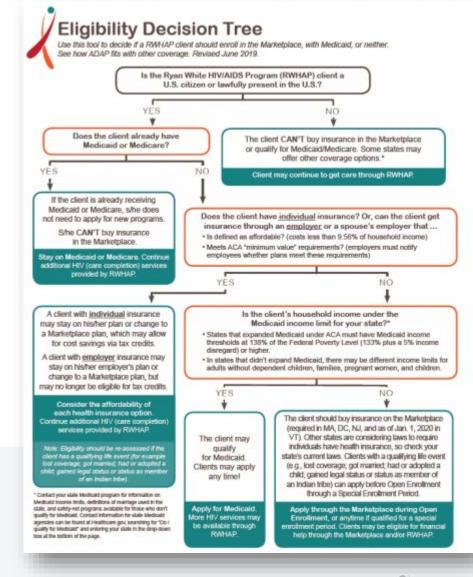
Marketplace Coverage Medicare Coverage Medicaid Coverage Health Insurance Literacy Resources for Consumers Webinars

# Best practices for enrolling clients in Marketplace coverage



# **Eligibility Decision Tree**

Use this tool to assess whether a client may be eligible for **Marketplace or Medicaid health coverage** depending on their current coverage, income, and citizenship status.



Eligibility Decision Tree



# Eligibility and enrollment for Marketplace coverage

- To be eligible to enroll in health coverage through the Marketplace, you:
  - Must live in the United States
  - Must be a United States citizen or national (or be lawfully present)
  - Cannot be incarcerated
- When applying for Marketplace coverage, individuals are automatically screened for Medicaid or CHIP eligibility.
- Enrollment is done online by the individual, with assistance from case manager, Certified Application Counselor, or certified navigator.



### Prepare for OE with Account Tune-Ups

An **Account Tune-Up** is a preenrollment appointment that helps eligible clients navigate Open Enrollment quickly and efficiently. Account Tune-Ups: Getting Ready for Marketplace Open Enrollment

An Account Tune-Up is an activity to help make sure your clients are ready to enroll in 2022 Marketplace health coverage.

### There are four main steps in an Account Tune-Up:

1. Check paperwork, accounts, and payments.	It's important that clients' insurance payments and Marketplace accounts are up-to-date.
	Review insurance documents and identify any outstanding payments or credits.
	Help clients organize insurance and Marketplace paperwork.
	Make sure clients can log into the Marketplace and help them update account details. If needed, help clients set up their Marketplace account.
2. Review finances.	A client's income and tax filing history help determine eligibility for financial assistance through the Marketplace.
	Make sure that clients who received Advance Premium Tax Credits (APTCs) have filed and reconciled their federal taxes so that they remain eligible for this financial assistance.
	Help clients estimate their income and report any changes to the Marketplace.

Account Tune-Ups: Getting Ready for Marketplace Open Enrollment Clarify expectations and goals for enrollment appointment

- Set expectations for appointment
  - Appointment is to screen for coverage and not a guarantee of enrollment.
- Make sure client knows what to have prepared for appointment, including Marketplace login and income information.
- Provide client with all logistical meeting information ahead of time
  - If remote, provide phone number, link to teleconference video, etc.



# Communicate key messages to clients

- Importance of health coverage
- RWHAP is not insurance!
- Benefits of receiving enrollment assistance to find and select a plan
- Explain importance of actively comparing and enrolling into plans
- Avoid short term plans
- When reviewing plans, check for preferred HIV medications and providers
- Availability of financial assistance
- Ensure no outstanding balance on current health plan
- Remember: Cheaper isn't always better!



### **Consumer Tools: Get Covered for a Healthy Life & Making the Most of Your Coverage**

### If you don't have health insurance, now is a good time to get it.

#### Take the next step for a healthy life.

Health insurance helps you pay for the health care you need to stay healthy. Changes in health care laws have made it much easier to get health insurance now. Over 16 million people have already signed up, but others still have questions or concerns. Do *you* have questions about health insurance? Here are some answers.

#### **6** Why do I need health insurance? I already get my HIV care through the Ryan White Program."

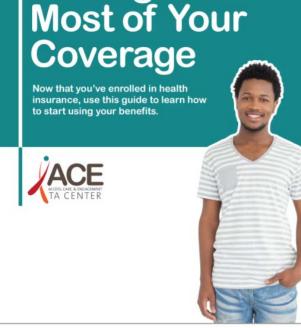
Health insurance covers care for all your health needs. In addition to your HIV care and medications, you'll be able to get other health services, such as:

- · Free preventive care, like flu shots and cancer screenings
- Care and medications for other health problems you may have, like heart disease or diabetes
- Hospitalizations
- Substance use treatment and mental health services
- Maternity care

Health insurance protects your finances. If something unexpected happens, like a car accident, you won't go broke paying hospital bills.

ACE TA Center | Get Covered for a Healthy Life | Page 1

"My case manager helped me find an affordable health insurance plan that covers all of my health care needs, including my HIV medication."



|Making the

ACE Resources for Consumers

### My Health Insurance Works for Me Poster series in English and Spanish

Spark conversations about coverage:

- Enrollment posters focus on the benefits of health insurance and help spark conversations about enrollment
- **Renewals** posters focus on the value of actively comparing plan options each year, and on the importance of one-on-one enrollment support
- **Stay covered** posters focus on helping clients keep track of paperwork, make sure premiums are paid, and manage gaps in coverage
- Stay Covered: Stay Undetectable focus on treatment as prevention and the role of health coverage in supporting people with HIV to reach or maintain viral suppression.



### HIV-positive? Find a health insurance plan that works for YOU. You can get in-person help to fill out the

application and find out if you're eligible. You may qualify for financial help.

Ask us about health insurance today.

We can help.



The ACE TA Center helps Ryan White HIV/AIDS Program providers to enroll diverse clients in health insurance.

The person shown in the photograph on this poster is a model and is being used for illustrative purposes only.



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The persons shown in photographs on this website/tool/resource are models and are being used for illustrative purposes only. We can help. Ask us about health insurance today.



Gaps in health care coverage can lead to gaps in health care.

My case manager helps me stay covered and stay undetectable!

### Trying to stay undetectable?

An undetectable viral load shows your HIV treatment is working and you can't transmit HIV to others.



Ve support the Ryan White HIV/AIDS Program in helping scople with HIV to access and use health care coverage.

he person shown in the photograph on this poster is a model nd is being used for illustrative purcoses only

#### Stay covered. Stay undetectable.

Ask us how the Ryan White Program can help with insurance costs today.



The person shown in the photograph on this poster is a mode and is being used for illustrative purposes only

### Enrolling in health care coverage?

Make sure your new plan covers the medications you need to stay healthy and undetectable.

### Trying to stay undetectable?

An undetectable viral load shows your HIV treatment is working and you can't transmit HIV to others.

### Stay covered. Stay undetectable.

Ask us how the Ryan White Program can help with insurance costs today.

# Best practices for enrollment partnerships



# Encourage one-on-one enrollment assistance

- Many jurisdictions and organizations have enrollment assisters on staff that understand the particular needs of RWHAP clients.
- Encourage HIV program staff in states that use HealthCare.gov to take the *free* Certified Application Counselor training to become a CAC

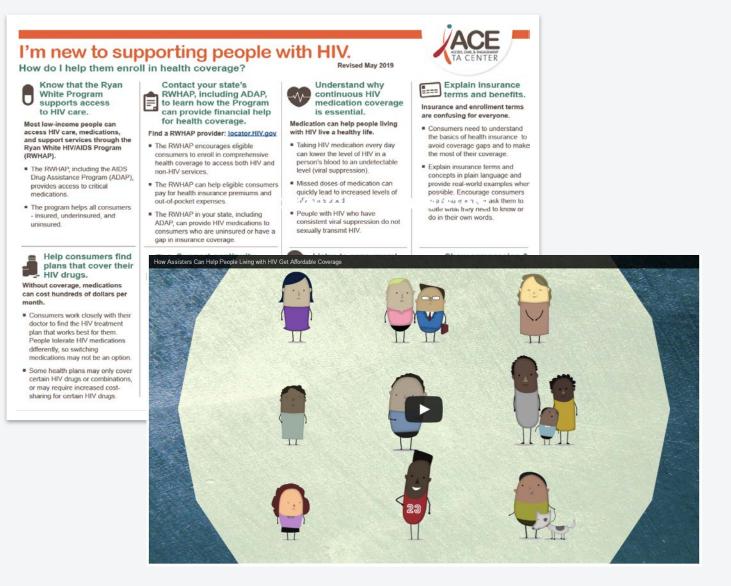


# Identify and establish partnerships

- Partners may include:
  - Navigators
  - Certified Application Counselors
  - Insurance agents and/or brokers
  - Other enrollment assisters
- Develop mutual understanding and accountability
- Promote familiarity with the RWHAP community, its values, and priorities, including the role of ADAP



# Training for external enrollment partners





### **Resources for Enrollment Assisters**

# Train staff to refer clients

• Once you've established trusting relationships with these partners, train your program staff to refer appropriate clients during Open Enrollment.



# Key OE messages for partners and assisters

- If your local ADAP or Ryan White Part A program will be assessing and reviewing plans prior to Open Enrollment:
  - Make sure the clients you assist are only enrolling in an approved or recommended plan.
  - Ensures their medications and providers are covered by the plan.
  - Ensures your local RWHAP will help pay for premiums and/or other health insurance costs.



# Key OE messages for partners and assisters

- Know how to contact your local RWHAP, including ADAP, to find out what help the Program can provide to pay for some health insurance costs for eligible RWHAP clients.
- Help consumers find a plan that includes their current HIV medications and providers.



# ACE TA Center Resources

molly\_tasso@jsi.com

- Health Insurance Literacy Training Module: <u>https://storage.googleapis.com/ace-media/hilt/index.html#/</u>
- Preparing for Marketplace Open Enrollment: <u>https://storage.googleapis.com/ace-media/2021-</u> <u>prep/index.html#/</u>
- Understanding Premium Tax Credits and Cost Sharing Reductions: <u>https://storage.googleapis.com/ace-media/ptccsr/index.html#/</u>
- Marketplace Coverage resources: <u>targethiv.org/ace/marketplace</u>
- Prepare for OE with Account Tune-Ups Resource: <u>https://targethiv.org/sites/default/files/media/documents/2021-07/account\_tuneups\_July2021\_508.pdf</u>
- Consumer Tools: Get Covered for a Healthy Life & Making the Most of Your Coverage: <u>https://targethiv.org/sites/default/files/file-</u> <u>upload/resources/ACE\_MakingtheMostofYourCoverage\_Feb%</u> <u>202019.pdf</u>
- My Health Insurance Works for Me Poster series: <u>https://targethiv.org/sites/default/files/media/documents/2021-06/ACE\_Staying\_Covered\_Poster\_Series\_2020.pdf</u>
- Training for external enrollment partners: <u>https://targethiv.org/sites/default/files/file-</u> <u>upload/resources/ACE%20Navigator%20Fact%20Sheet\_Aug</u>

# Thank you.



Sign up for our mailing list, download tools and resources, and more **targethiv.org/ace** 

Contact Us acetacenter@jsi.com