

National Viral Hepatitis Technical Assistance Meeting

Health Center Program and Viral Hepatitis

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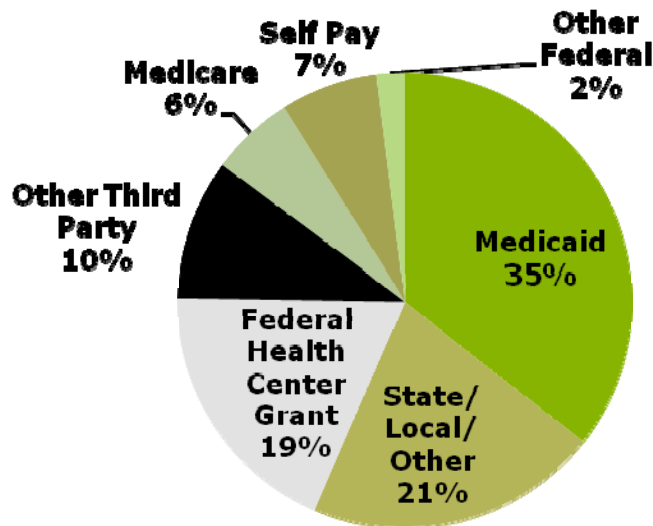
Health Center Program Overview

Calendar Year 2007

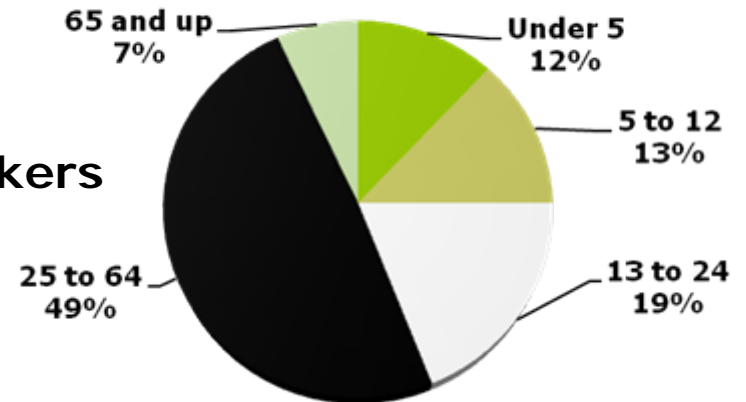
16.1 Million Patients (1 in 20)

- 91% Below 200% poverty (1 in 7)
- 39% Uninsured (1 in 8)
- 930,589 Homeless Individuals
- 826,977 Migrant/Seasonal Farmworkers
- 133,518 Residents of Public Housing

Health Center Revenue Sources



Health Centers Serve All Ages: 2007



63 Million Patient Visits

- 1,074 Grantees - 53% rural
- 7,000+ Service Sites

Over 100,000 Staff

- 8,000 Physicians
- 4,700 NPs, PA, & CNMs

Health Center Workforce

<u>Total Staff</u>	104,923	<u>Dental</u>	6,899
<u>Physicians</u>	7,994	Dentists	2,107
Family/General P.	4,032	Hygienists	806
Internal Med	1,476	Assistants	3,986
Pediatrics	1,494	<u>Mental Health</u>	2,714
Ob/Gyn	751	Psychiatrists	264
Other MD/DO	241	Other Licensed MH	1,505
		Other MH	945
<u>Midlevels</u>	4,693	<u>Substance Abuse</u>	698
NP	2,678	<u>Pharmacy</u>	2,166
PA	1,597	<u>Other Professional</u>	714
CNM	418	<u>Program Enabling Services</u>	10,632
<u>Nurses</u>	9,282	(Case Managers, Education, Outreach, Transport, etc.)	
<u>Other Med</u>	12,501	<u>Other Program/Patient Services</u>	
<u>Lab/X-ray</u>	2,431	<u>Support Staff</u>	22,120
		<u>Administration/Facility</u>	22,079

Source: Uniform Data System, 2007 Data

Quality Improvement Partners, Tools & Resources

- ❑ Quality Improvement Collaboratives
- ❑ Accreditation
- ❑ Knowledge Management System
- ❑ Partners – Primary Care Associations, Special Populations Associations (homeless, migrant, public housing)

Viral Hepatitis Lessons Learned

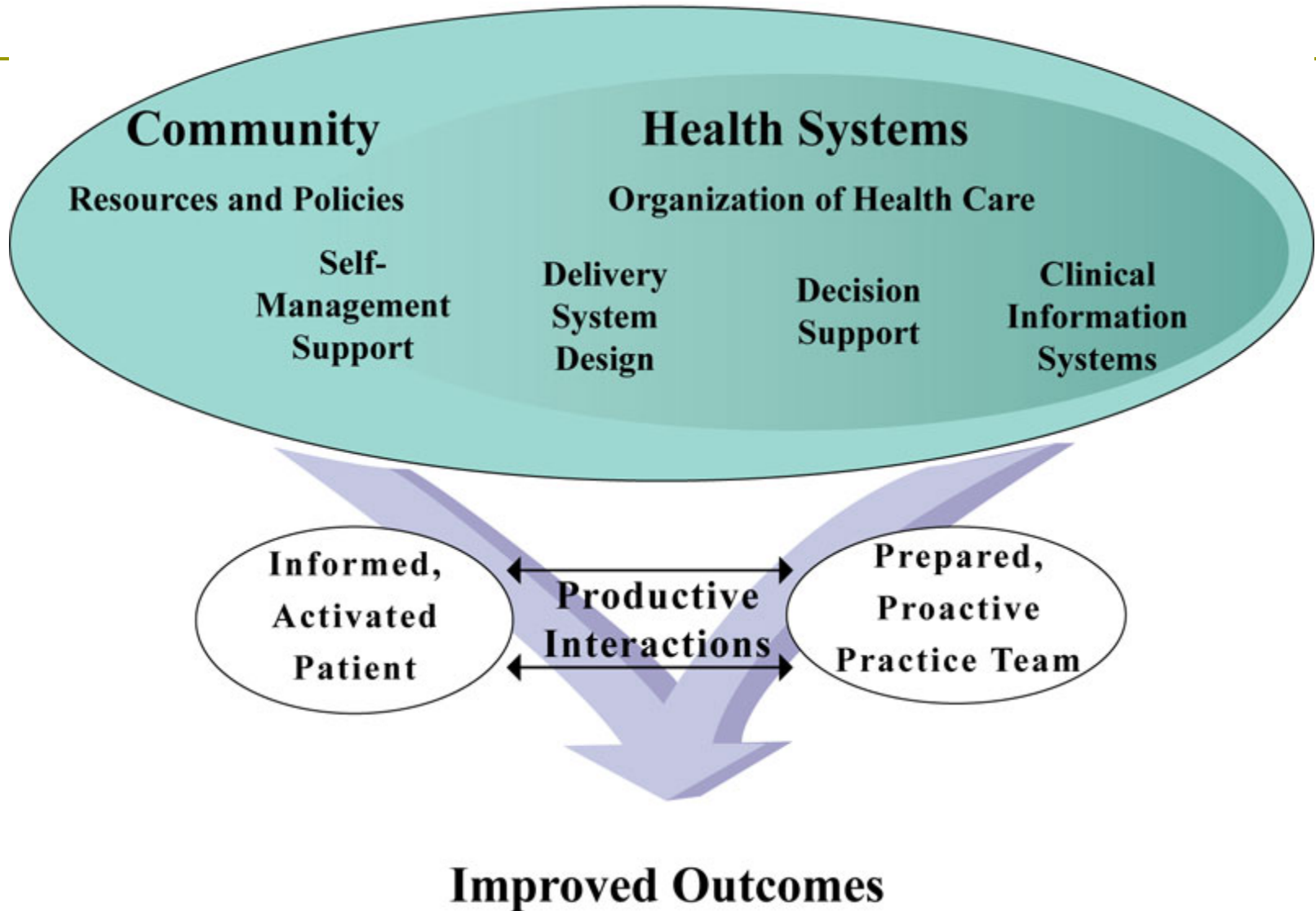
Key Activities

- Hepatitis B and C Among Health Care for the Homeless Patients
- Improving Outcomes and Coordination for TB and HCV co-infection
- Hep Talk: Patients as Co-Authors of Their Hepatitis Prevention Plan Network

Key Partners:

- Health Care for Homeless Council
- 3 Primary Care Associations and Health Depts.
- Migrant Clinicians Council

The Chronic Care Model



Lessons Learned HIV Redesign

- ❑ **Don't Move the Patient**
- ❑ **Increase Clinician Support**
- ❑ **Create Broad Work Roles**
- ❑ **Organize Care Teams**
- ❑ **Communicate Directly**
- ❑ **Start All Visits On Time**



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