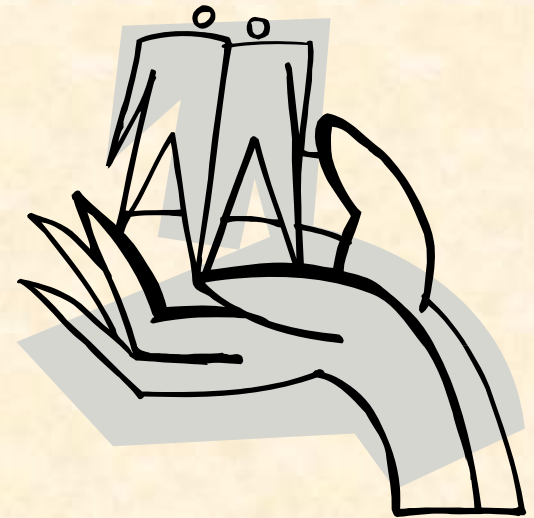


Meeting Viral Hepatitis Training Needs

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**National Viral Hepatitis
Technical Assistance Center**

**New York State
Department of Health**



Objectives

By the end of this presentation, participants will be able to:

1. List important considerations when planning a training for health and human services providers
2. Identify at least three elements to be included in a pre-training needs assessment
3. Tailor their trainings to focus on promoting concrete viral hepatitis services
4. Recall the importance of offering a continuum of training services
5. Describe the services available through the TA Center

Viral Hepatitis Training: The Overall Environment

STRENGTHS

- Several good viral hepatitis training curricula already exist
- Growing CDC emphasis on program collaboration and service integration (PCSI)
- Growing awareness of the impact of HCV in certain service delivery settings

CHALLENGES

- Lack of designated funding to deliver hepatitis services
- Provider workload often limits length of time they can attend training
- Provider attitudes about taking on new responsibilities will vary
- Information overload

Viral Hepatitis 101

Topic Areas:

- Epidemiology
- Transmission & Non-transmission
- Prevention & Vaccination
- Screening
- Course of illness
- Treatment
- Approaches to integration



What are we trying to change?



- **Knowledge**
- **Attitudes**
- **Skills**
- **Practices**

What do we want providers to be able to do?

Deliver an integrated prevention message

Tailor harm reduction messages to client's unique needs

Provide or refer high risk individuals for vaccination



Integrate a variety of services – i.e. treat clients like a whole person

Provide or refer high risk clients for HBV and HCV Screening

Refer people with chronic infection for medical care

Provide needed support during treatment

Common Attitudes???

- It would take too much of my time to talk with my clients about viral hepatitis.
- Integrating viral hepatitis into my work without more resources will be difficult.
- Addressing viral hepatitis will take away from my real purpose.
- The real risks of vaccines are downplayed

Pre-training Assessment

- Participant organizational setting (s)
- Participant job titles
- Participant job responsibilities
- Prior training on Viral Hepatitis
- What specific population (s) are served?
- Are program managers / supervisors from the participant's organization aware that the participant will attend the training?
- What specific programmatic objectives does the program manager, supervisor or staff have with regards to viral hepatitis?

Training Delivery

- Use adult learning principles
- Apply different educational techniques to engage all types of learners
- Acknowledge prior experience
- Make directly applicable to participant's work
- Include opportunities to practice



Post-training TA

- Develop agency-specific systems to support desired outcomes
- Examine flow of services and opportunities for integration
- Access needed materials
- Make sure supervisors and staff are on the same page with regards to expectations
- Make new practices part of the routine

Continuum of Training Services



Pre-training
needs
assessment

Tailoring training
materials

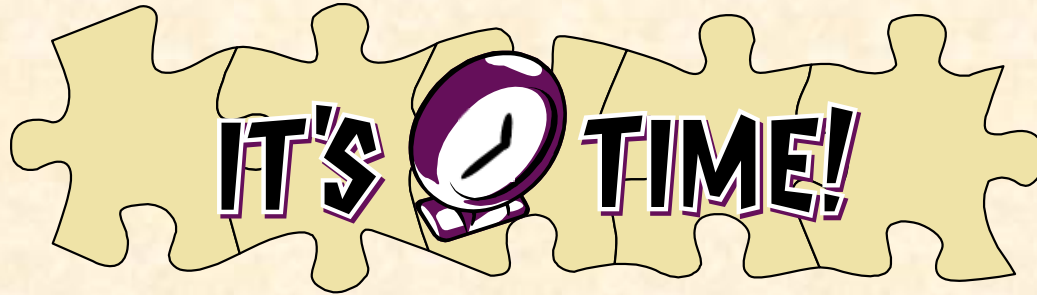
Training delivery

Training evaluation

Post-training
on-site TA



National Viral Hepatitis TA Center



- Available to share training curriculum
 - <http://www.cdc.gov/hepatitis/Partners/AVHPC.htm>
- Can assist with:
 - Preparation for training
 - Developing training needs assessments
 - Developing training evaluation tools
 - Providing post-training TA

Examples of Work of TA Center

- Work with an AVHPC to develop and deliver a training on HCV counseling for staff at a drug treatment program
- Provided an AVHPC with training materials on HIV/HCV co-infection
- Assisting several AVHPCs with Strategic Planning
- Assisted with translating materials into Spanish
- Assisted an AVHPC with reducing literacy level of a consumer brochure
- Developed TA plans for all new AVHPCs
- Delivered three day training for new AVHPCs
- Developed New Coordinator Orientation Packet
- Developed AVHPC Peer Expertise Guide/ mentor program
- Training on AVHPC Evaluation Guide (early 2009)

National Viral Hepatitis TA Center

- TA on a wide variety of topics can be provided via phone consultation, email or in-person
- Visit our booth in the Exhibit Hall
- Contact us at:
518-474-3045
avhpcta@health.state.ny.us