TABLE 22

General ADAP Program and ADAP-Funded Insurance Program Challenges, CY2021

						General Program Cl	hallenges				
	Maintenance of	Delays in mailed enrollment	IT/issues with document and data		Remote work/telework of	IT/HIPAA-specific	Timely rebate payments	Full-pay medication program pharmacy	ADAP-funded insurance program pharmacy	Coordination with other 340B covered entities regarding 340B	
State/Territory	eligibility	documentation	sharing	staff turnover	health department staff	issues	from manufacturers	network issues	network issues	rebates and program income	0
labama											
Alaska	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	
American Samoa											
Arizona	Very Challenging	Very Challenging	Not Challenging	N/A	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Some Challeng
Arkansas	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	N/A	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Ondireng
California	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	
Colorado	Very Challenging	Very Challenging	Very Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Very Challenging	
Connecticut	Somewhat Challenging	Very Challenging	Not Challenging	N/A	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	
Delaware	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Not Challenging	Not Challenging	
District of Columbia	Very Challenging	Very Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Very Challenging	
Federated States of Micronesia	-										
Florida	Somewhat Challenging	N/A	N/A	Somewhat Challenging	Not Challenging	N/A	Very Challenging	Not Challenging	Not Challenging	N/A	
Georgia	N/A	N/A	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	N/A	
Guam											
Hawaii	Very Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging		Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	
Idaho	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Very Challenging	Very Challenging	N/A	N/A	Somewhat Challenging	
Illinois	Not Challenging	Not Challenging	Not Challenging	Very Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	
Indiana	Somewhat Challenging	Somewhat Challenging	Very Challenging	Very Challenging	Not Challenging	Not Challenging	Very Challenging	Very Challenging	Very Challenging	Very Challenging	
lowa	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challen
Kansas	Somewhat Challenging	Very Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	N/A	
Kentucky	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	N/A	N/A	Somewhat Challenging	N/A	
Louisiana	Not Challenging	Not Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Not Challenging	Very Challenging	Not Challenging	Not Challenging	Not Challenging	
Maine	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	
Marshall Islands Maryland	-										
Massachusetts	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	
Michigan	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging		Not Challenging	Not Challenging	Not Challenging Not Challenging	Somewhat Challenging	Not Challenging	
Minnesota	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Very Challenging	
Mississippi										very origing	'
Missouri	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challen
Montana	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging		Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	N/A	
Nebraska	Somewhat Challenging	Somewhat Challenging	Not Challenging	N/A		Not Challenging	Very Challenging	Not Challenging	Not Challenging	N/A	
Nevada	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Not Challenging	Very Challenging	
New Hampshire	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Not Challenging	Very Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	
New Jersey	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Very Challenging	N/A	N/A	Somewhat Challenging	
New Mexico	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challeng
New York	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	N/A	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	
North Carolina	Very Challenging	Very Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	N/A	
North Dakota	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challen
Northern Mariana Islands											
Ohio	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	
Oklahoma	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Very Challeng
Oregon	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	
Pennsylvania	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challen
Puerto Rico	Somewhat Challenging	N/A	Not Challenging	Not Challenging	N/A	Not Challenging	Somewhat Challenging	N/A	Not Challenging	Not Challenging	
Republic of Palau											
Rhode Island	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	
South Carolina	Somewhat Challenging	Not Challenging		Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Very Challenging	Somewhat Challenging	Very Challenging	
South Dakota	Very Challenging	Very Challenging	Very Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Very Challenging	Very Challenging	
Tennessee -	Somewhat Challenging		Somewhat Challenging	Very Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Very Challenging	
Texas	Very Challenging	Not Challenging	Very Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	N/A	Not Challenging	N/A	
Utah	Very Challenging	N/A	Very Challenging	Not Challenging	Not Challenging	Not Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Ob all and
Vermont	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challen
Virgin Islands (U.S.)											
Virginia			0								N1 + O1 - 11
Washington	Very Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challen
West Virginia	NI-4 OI 11 '	NI-+ OI - II - 1	NI-4 OI II '	NI-+ OL - II				NI-+ OI II '			\/a=+ O! - ''
Wisconsin	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	
Wyoming	Not Challenging	Somewhat Challenging	Not Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Very Challenging	Not Challenging	N/A	N/A	

Note: A total of 47 programs reported data. Alabama, American Samoa, Federated States of Micronesia, Guam, Marshall Islands, Meryland, Mississippi, Northern Mariana Islands, Virginia, and West Virginia did not respond. A (--) indicates the program did not report data.

TABLE 22 (CONTINUED)

General ADAP Program and ADAP-Funded Insurance Program Challenges, CY2021

Part		Insurance Program Challenges										
Page						High co-payments or				Tax reconciliation for	Timely and efficient	
		Fewer ACA plans	Access to HHS	Client churn to new	Decreased availability						· ·	
Profession Pro	State/Territory	offered in 2021	Guidelines'	plans or programs	in patient navigators	medications	pharmacy limitations	RWHAP providers	(SEP) eligibility	advance tax credits	plans on behalf of clients	Other
March Marc	Alabama											
Marche M	Alaska	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Very Challenging	Somewhat Challenging	N/A
Section Control Control <t< td=""><td>American Samoa</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>	American Samoa											
Section Sect	Arizona											N/A
Post		3 3		, , , , , ,								
Perform				9 9	<u> </u>							
Part		· · · · · · · · · · · · · · · · · · ·					, , , , , ,			, , , , ,		
Proceedings												
Profess			3 3									
Process Proc					, , ,							
Part			Somewhat Challenging			Somewhat Challenging		Somewhat Challenging		Somewhat Challenging	Somewhat Challenging	N/A
Page			<u> </u>	<u> </u>								
Second S		<u> </u>										
Part		N/A	Not Challenging	Somewhat Challenging	N/A	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Very Challenging	Somewhat Challenging	N/A
Month Mont			3 3	3 3	N/A							N/A
New Processors New		Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	N/A
Second S	Indiana	Very Challenging	Very Challenging	Somewhat Challenging	Very Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	Very Challenging	N/A
Marco	lowa	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
March Marc	Kansas	Not Challenging	N/A	Somewhat Challenging	N/A	Not Challenging	Not Challenging	N/A	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	N/A
Medical And Carbon Medical	Kentucky	Not Challenging	N/A	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	N/A
March Marc	Louisiana	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging		N/A
Mapped M		Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Very Challenging	Not Challenging	N/A
Marchand												
Ministration Mini												
Manual M				, , , , ,		9 9		,				
Mascari												
Modellanger		N/A	Not Challenging	Somewhat Challenging	N/A	Somewhat Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	N/A
Moto Collinging Moto Colli		Not Challenging	Not Challenging	Computed Challenging	Not Challenging	 N1/A	Not Challanging	Computed Challenging	Compulat Challenging	Computed Challenging	Not Challenging	Not Challenging
Net Challenges		9 9										
New									, , , , , , , , , , , , , , , , , , , ,			
No. Herspieling No. Gerlanging No. Challenging No.				<u> </u>								
New Jessey Nach Nach Challenging Nach Ch												
Nex Macro Nex Challenging Nex				, , ,								N/A
Nort Duko'a Not Challerging Not Challergin		Not Challenging	Not Challenging		Not Challenging		Not Challenging	Not Challenging			Somewhat Challenging	Not Challenging
Not in Dukolo Not in Dukolo Not Challenging No	New York	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	N/A
Northern Martana Islanda Not Challenging Not C	North Carolina	Very Challenging	Not Challenging	Very Challenging	Very Challenging	Very Challenging	Very Challenging	Very Challenging	Very Challenging	Very Challenging	Very Challenging	N/A
Policy P	North Dakota	Not Challenging	Not Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Very Challenging	Somewhat Challenging	#VALUE!
Oklahoma Not Chailenging Not C	Northern Mariana Islands											
Oregon Not Challenging Not Challenging Not Challenging Not Challenging Somewhat Challenging Somewhat Challenging Not Chall	Ohio	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	N/A
Perrosylvania NA Sornewhat Challenging Not Cha												
Petro Rico N/A Not Challenging Somewhat Challenging N/A Somewhat Challenging N/A Somewhat Challenging N/A Somewhat Challenging N/A												N/A
Republic of Palau Somewhat Challenging Not Cha												N/A
Rhode Island Somewhat Challenging Not Challenging Very Challenging Somewhat Challenging Somewhat Challenging Not Challenging Somewhat Challenging Not Challenging Not Challenging Somewhat Challenging Not Challenging		N/A	Not Challenging	Somewhat Challenging	N/A	Somewhat Challenging	N/A	N/A	N/A	N/A	N/A	N/A
South Carolina Not Challenging Not Challenging Somewhat Challenging Very Challenging Somewhat Challenging Very Challenging Somewhat Challenging Very Challenging Very Challenging Very Challenging Very Challenging Very Challenging Very Challenging Not Chal		Comercial at OL III	NI-4 OI II '		Company to at OL III	Correction Of the control of the con	Commercial Cl. II.		NI-1 OI II '	Commercial CI II :	0	
South Dakota Very Challenging Somewhat Challenging Very Challenging Very Challenging Very Challenging Very Challenging Not Cha				, , , , ,								
Tennessee Not Challenging Not Challenging Not Challenging Somewhat Challenging Not Challenging												
TexasN/ANot ChallengingSomewhat ChallengingN/ANot ChallengingN/AN/AN/AN/AN/AN/AUtahVery ChallengingNot ChallengingNot ChallengingN/AVery ChallengingSomewhat ChallengingSomewhat ChallengingN/AVermontNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingVirgin Islands (U.S.)VirginiaWashingtonNot ChallengingSomewhat ChallengingSomewhat ChallengingSomewhat ChallengingSomewhat ChallengingNot ChallengingWest VirginiaWest VirginiaNot ChallengingNot ChallengingSomewhat ChallengingNot ChallengingNot ChallengingNot ChallengingWest VirginiaNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingWest VirginiaNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingWyomingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot Challenging												
Utah Very Challenging Not Challenging Very Challenging Not Challenging <td></td>												
VermontNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingVirgin Islands (U.S.)VirginiaVirginiaNot ChallengingSomewhat ChallengingSomewhat ChallengingSomewhat ChallengingSomewhat ChallengingSomewhat ChallengingSomewhat ChallengingNot ChallengingWest VirginiaWisconsinNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingWyomingSomewhat ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingWyomingSomewhat ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot Challenging												
Virgin Islands (U.S.)———————Virginia———————WashingtonNot ChallengingSomewhat ChallengingSomewhat ChallengingSomewhat ChallengingSomewhat ChallengingSomewhat ChallengingNot ChallengingNot ChallengingNot ChallengingWest Virginia———————WisconsinNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingWyomingSomewhat ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingWyomingSomewhat ChallengingNot ChallengingVery ChallengingVery ChallengingVery ChallengingVery ChallengingVery Challenging				, , , , ,								
VirginiaWashingtonNot ChallengingSomewhat ChallengingSomewhat ChallengingSomewhat ChallengingSomewhat ChallengingSomewhat ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingWest VirginiaWisconsinNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingWyomingSomewhat ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot Challenging												
WashingtonNot ChallengingSomewhat ChallengingSomewhat ChallengingSomewhat ChallengingSomewhat ChallengingSomewhat ChallengingSomewhat ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingWest VirginiaWisconsinNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingWyomingSomewhat ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot Challenging												
West VirginiaWisconsinNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingNot ChallengingWyomingSomewhat ChallengingNot ChallengingNot ChallengingVery ChallengingVery ChallengingVery ChallengingVery ChallengingVery Challenging		Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
Wisconsin Not Challenging Not Challenging Not Challenging Not Challenging Not Challenging Not Challenging Somewhat Challenging Not Challenging												
Wyoming Somewhat Challenging Not Challenging Very Challenging Not Challenging Very Challenging Somewhat Challenging Very Challenging Very Challenging Very Challenging Very Challenging Not Ch	Wisconsin	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	N/A
	Wyoming	Somewhat Challenging					Somewhat Challenging				Not Challenging	N/A
	TOTAL	11	8	33	19	27	29	19	19	31	26	3